



Website Security Audit Certificate

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To Whomsoever It may concern

Information Gathered for the Web Site

Reference No.	CQ/A-TS-SANS-24-195/I/03
Site Name:	Call Center Solution
Site URL:	https://vaptcrm.sansoftwares.com/crm/caller/
Test URL:	https://vaptcrm.sansoftwares.com/crm/caller/

Audit Performed by: **CyberQ Consulting Pvt. Ltd., New Delhi**

Final Report Date: **31/07/2024**

Certificate Issue Date: **31/07/2024**

Validity: Certificate is valid for one year from the date of issue or till any changes made at the source code of application and access permission provided during hosting, whichever is earlier.

Audit Conclusion:

This application was audited & found safe for hosting as per the OWASP Framework.

- Folder containing “JAVA” pages should be given ‘READ ONLY’ permissions.
- The following uploading folders to be given “READ and WRITE” permission.
URL: /var/www/html/crm/upload
- Hosted equivalent of the following URL should be deployed over latest TLS:
<https://vaptcrm.sansoftwares.com/crm/caller/>

Note:

1. A copy of the screens of the “**Call Center Solution**”, that has been audited, has been submitted as part of L2 report.
2. This certificate is being issued as per the terms and conditions mentioned below (on page numbers 2 of this document).



Reviewed by:
(Mr. Hemant Tiwari)



Terms & Conditions for this Website Audit Certificate

This certificate for Web application security audit for "**Call Center Solution**" is subject to the following terms and conditions:

1. CyberQ has performed web application security audit for website on a belief that the client fully and absolutely owns the said website.
2. CyberQ has undertaken the security audit with the belief that there are no ongoing legal cases, or investigation proceedings pending against the website before any competent authority, Forum, Tribunal and/or Court.
3. Client acknowledges and agrees that the security audit performed by CyberQ has been based on the mutually agreed security audit features/standards.
4. This security audit certificate issued by CyberQ shall not be seen as in any way endorsement of client's security policies/regulations/standards etc.
5. DISCLAIMER OF ALL OTHER WARRANTIES: EXCEPT AS EXPRESSLY PROVIDED IN THESE TERMS & CONDITIONS 'CYBERQ' HEREBY EXPRESSLY DISCLAIMS, ALL WARRANTIES OF ANY KIND (EXPRESS, IMPLIED, OR OTHERWISE), INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, OR NONINFRINGEMENT, WITH RESPECT TO ITS PERFORMANCE OR ANY MATERIALS PROVIDED TO THE CLIENT HEREUNDER, AND THE ENTIRE RISK AS TO CYBERQ'S PERFORMANCE AND ANY SUCH MATERIALS PROVIDED TO THE CLIENT (OTHER THAN FOR BREACH OF THE EXPRESS TERMS OF THESE TERMS & CONDITIONS) IS ASSUMED BY THE CLIENT.
6. CyberQ will not be liable for damage or losses, incurred by any third party, and arising from or relating to a breach of Client's obligations in respect of the Website and Systems audited and certified. CyberQ and its directors, officers and employees (collectively "CyberQ") would be held harmless from and against any threat, action, cause of action, suit, proceeding, claim, or demand of any third party. The Client will also not hold the CyberQ responsible for any Losses. "Losses" means damages, obligations, liabilities, harm, injuries, judgments, fines, penalties, interest, assessments, costs, and expenses of any kind that arise out of or that are related to any claim under this clause, including reasonable professional fees (including attorneys' fees and expert's fees).
7. This security clearance certificate issued by CyberQ is **31/07/2024** and **06:00 PM** specific primarily for the purpose of identifying the date and time, the said certificate has been issued. The **31/07/2024** and **06:00 PM** also recognizes that the said certificate is given as a result of security testing done as a snapshot in time and that any changes made to the website and/or any of its web-pages subsequently will render this certificate invalid. A copy of the screens of the "**Call Center Solution**" has been submitted as part of L2 report.
8. Client agrees that this security audit certificate is not transferable to any third party without the express written consent of CyberQ.

