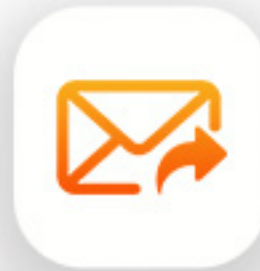


Transform Every Support Ticket with **AI** ✨



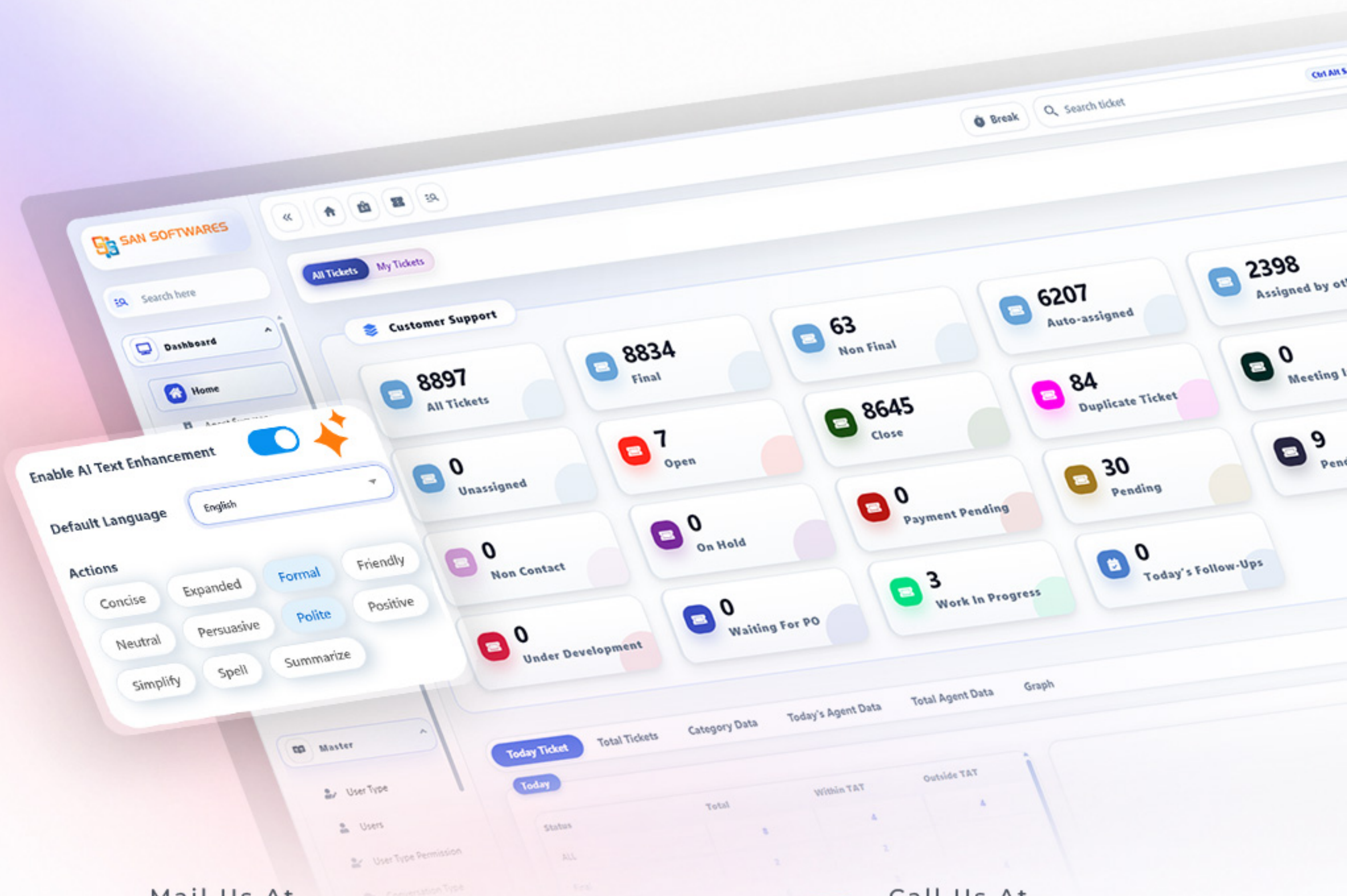
**AI Text
Enhancement**



**AI-Enabled
Auto Reply**



**AI Sentiment
Analysis**



Mail Us At
sales@sanssoftwares.com



Call Us At
+91 9999-121-735



AI Text Enhancement

- ✓ Correcting grammar and spelling instantly
- ✓ Adjusting the tone (Professional, Friendly, Empathetic, and more)
- ✓ Improving clarity and readability
- ✓ Multi-lingual response for customer
- ✓ Creating polished, customer-ready responses in seconds

AI Text Enhancement AI Enabled Auto-Reply AI Sentiment Analysis

AI Text Enhancement Last Updated: Jul 13, 2026, 11:2

Enable AI Text Enhancement ☒

Show Multi Response ☒

Default Language English

Actions

Concise Expanded **Formal** Friendly Grammar Informal Neutral Persuasive **Polite** Positive Professional Rewrite

Summarize

Users

Jagwant Singh × Aayush Kumar × Akansha Bharti × Akash Nillay ×
Bhupesh Kumar × Monu Gupta × Amit Verma × Anil Mehta × Anmol Tiwari ×
Ashish Rai × Bharat Singh × Chandra Shekhar × Divyanshu Singh × Gaurav Singh ×
Gopal Agrahari × Harish Kumar × Khushboo Singh × Kuldeep Kumar ×

Language

English × Hindi × French × German × Spanish ×
Chinese (Simplified) × Japanese × Korean × Russian ×
Turkish × Polish × Swedish × Danish × Finnish ×

Search languages...



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AI-Enabled Auto Reply



- ✓ **Generate accurate responses based on your Knowledge Base**
- ✓ **Set a confidence threshold** for example, AI can automatically reply even when it finds a 50% match with your knowledge base
- ✓ **Choose how AI should respond**
 - **Draft Reply**– AI suggests a response for agent approval
 - **On-Demand Reply**– Generate replies whenever needed
 - **Fully Automatic Reply**– AI responds instantly without manual intervention



AI Text Enhancement

AI Enabled Auto-Reply

AI Sentiment Analysis

AI Enabled Auto-Reply

Enable AI Auto Reply



Confidence Level



50%

AI Reply Type *

On Demand Suggestion

Knowledge Base *

SAN QNA

Users

Jagwant Singh x

Admin Master x

Prompt

Add Om at Start and



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AI Sentiment Analysis



- ✓ Detect customer and agent sentiment in real time
- ✓ Dynamic classifies interactions fields
- ✓ Highlight conversations with intuitive color codes for faster prioritization



Frustrated



Happy

AI Text Enhancement

AI Enabled Auto-Reply

AI Sentiment Analysis

AI Sentiment Analysis

Label *	Color Code	Agent	Customer	Description
frustrated		☐	☒	The customer is expressing sig recurring issues.
demanding_refund		☐	☒	The customer is explicitly aski
Happy		☒	☐	The agent is being apologetic offers.



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