S.A.N. Softwares

Date: 21/09/2015

Subject: Proposal for SanIPPBX

Dear Sir,

This is reference to your requirement for SanIPPBX. We are thanking you for taking interest in our products. As per your requirement we are quoting you our best proposal and technical specification for the same and hoping that it will meet your requirements.

Thanks & Regards

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SanIPPBX – The complete IPPBX with PRI Logger

S. No.	Description	Qty	Unit Rate	Total (Rs.)
1	**SanIPPBX** ❖ **Direct Integration of CBS** ❖ **Features** ➢ ACD ➢ Outbound ➢ Inbound ➢ MIS Reporting ➢ Remote Extension ➢ Remote Barging ➢ Automated Attendant ➢ Blacklists ➢ Blind Transfer ➢ Call Detail Records ➢ Call Forward on Busy ➢ Call Forward on No Answer ➢ Call Forward Variable ➢ Call Monitoring ➢ Call Parking ➢ Call Queuing ➢ Call Recording ➢ Call Retrieval ➢ Call Routing (DID & ANI) ➢ Call Transfer ➢ Call Waiting ➢ Caller ID ➢ Caller ID on Call Waiting ➢ Call Conference ➢ Direct Inward System Access ➢ Distinctive Ring ➢ Do Not Disturb ➢ Flexible Extension Logic ➢ Interactive Voice Response (IVR) ➢ Local and Remote Call Agents ➢ Music On Hold ➢ Music On Transfer: ➢ - Flexible Mp3-based System	50 Extensions	3,000.00	1,50,000.00

	➢ - Random or Linear Play ➢ - Volume Control ➢ Remote Call Pickup ➢ Remote Office Support ➢ Roaming Extensions ➢ Route by Caller ID ➢ SMS Messaging ➢ Supervised Transfer ➢ Talk Detection ➢ Three-way Calling ➢ Time and Date ➢ Trunking ➢ VoIP Gateways ➢ Voicemail: ➢ Voicemail to email ➢ Voicemail Groups ➢ Web Voicemail Interface ❖ **IVR** ➢ Multi Process ➢ Time Conditions ➢ Voice Mail ➢ Call Forward ➢ Call Barging ❖ **Recordings** ➢ 100% digital call recording ➢ Online Agent Monitoring			

Infrastructure Requirement

No.	Description	Qty	Unit Rate	Total Amt (Rs.)
1.	**SanIPPBX Server** **Intel Xeon V3 2600 or above with 8GB RAM, 300GB SAS HDD**	1		
2.	**Reporting Machine : Windows 2008 Server, MS SQL Server, 8GB RAM**	1		

SAN Scope of Work:

- Installation &Training

Terms and conditions:

- Hardware payment 100% advance.
- 50% payment in advance along with the Purchase Order and rest on delivery of product.
- AMC charges @20% of the Software value per annum. Hardware part will not cover under AMC.
- VAT 5.25% will be extra on all hardware parts and Service Tax 14% will be extra on software.
- 1 year online support.
- Offer validity period upto 10 days.
- Any customization will charged as Rs. 5000 per man day.
- Delivery/Installation of product within 1 week after PO.
- Any Fare/Traveling/Hotel charges will be bear by you on actual.
- Training Charges @ Rs. 1200.00 per day.

Thanks & Regards

Jagwant Singh