

Improve your **Organizations** Tele Communication with **SanIPPBX**



About SanIPPBX

Introducing **SanIPPBX** to connect branches and multi-branches office over internet to establish voice call. San-IPPBX can make inter connectivity of all medium like PRI, analog line, VOIP, GSM etc while using any resources analog phone, IP phone, PC, Laptop, smart phone etc. scalable and inter-operable with any existing set-up multi functionality.

Note :This Brochure contains lots of additional modules, there are additional charges for them.



Main Features



Support up to 200 concurrent call (without recording)



Ac Code wise utilization Report



Queue Report on basis of user rights



Dynamic field selection



Centralized CDR Reports of multi branch IP-PBX



Bulk extensions upload and update



Inbuilt Firewall



CDR Dashboard to monitor Outgoing/Incoming/ Intercom/ Missed Calls



Extension wise Grouping to make calls between groups/ society



Multiple Outbound routes extension/called number wise



Configuration Auto Backup/ Restore scheduler on other device



User rights to read/listen/ delete call logs on basis of department/ extension selection/extension range



Extension wise utilization Report



Peak Hours Report



Mobile agent Management and Report



Different MOH for Extension, Queue and Agent



Bulk Upload/Bulk Modify extensions



Auto update of software just on click



Group/Extension Pickup



Third Party API Integration on Incoming/Outgoing/ Hangup/ IVR/IVR Selection



Address Book feature to display Caller name on incoming call



Recording on the basis of API/ Answered/Unanswered/ Complete



DID/Outbound Route wise recording folder selection



Personalized rules for extension like Dynamic Lock, Intercom, Barging/ Whisper



Other Features

- | | | |
|---|--|--|
|  CDR Reports |  Inbound |  Call Conference |
|  MIS Reporting |  Outbound |  Distinctive Ring |
|  Remote Extension |  Remote Barging |  Call Waiting |
|  Blacklists |  Blind Transfer |  Do Not Disturb |
|  Automated Attendant |  Call Detail Records |  Call Forward on No Answer |
|  Live Call Monitoring |  Call Parking |  Call Forward Variable |
|  Voicemail to email |  Roaming Extensions |  Call Forward on Busy |
|  Route by Caller ID |  100% call recording |  ACD(Automatic Call Distribution) |
|  Three-way Calling |  Trunking |  Web Voicemail Interface |
|  DISA/DOSA |  VOIP/SIP Trunk |  SMS/EMail API Integraon |
|  Voicemail |  Call Transfer |  Flexible Extension Logic |
|  Interactive Voice Response (IVR) |  Local and Remote Call Agents |  Call Routing (DID & ANI) |
|  Caller ID on Call Waiting |  Direct Inward System Access |  Music On Hold |
|  Music On Transfer |  Remote Agent App Calling |  Caller ID |





Automated Call Distribution



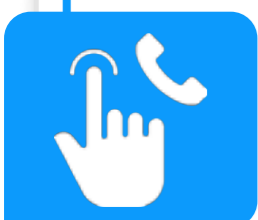
Multilevel IVR



Seamless Integration



Agent Performance MIS



Click to Call Integration



Self Designable Web Based CRM



Real Time Analytics and Report



Skill Based Routing



Unified Agent Desktop



Thoughtful UI

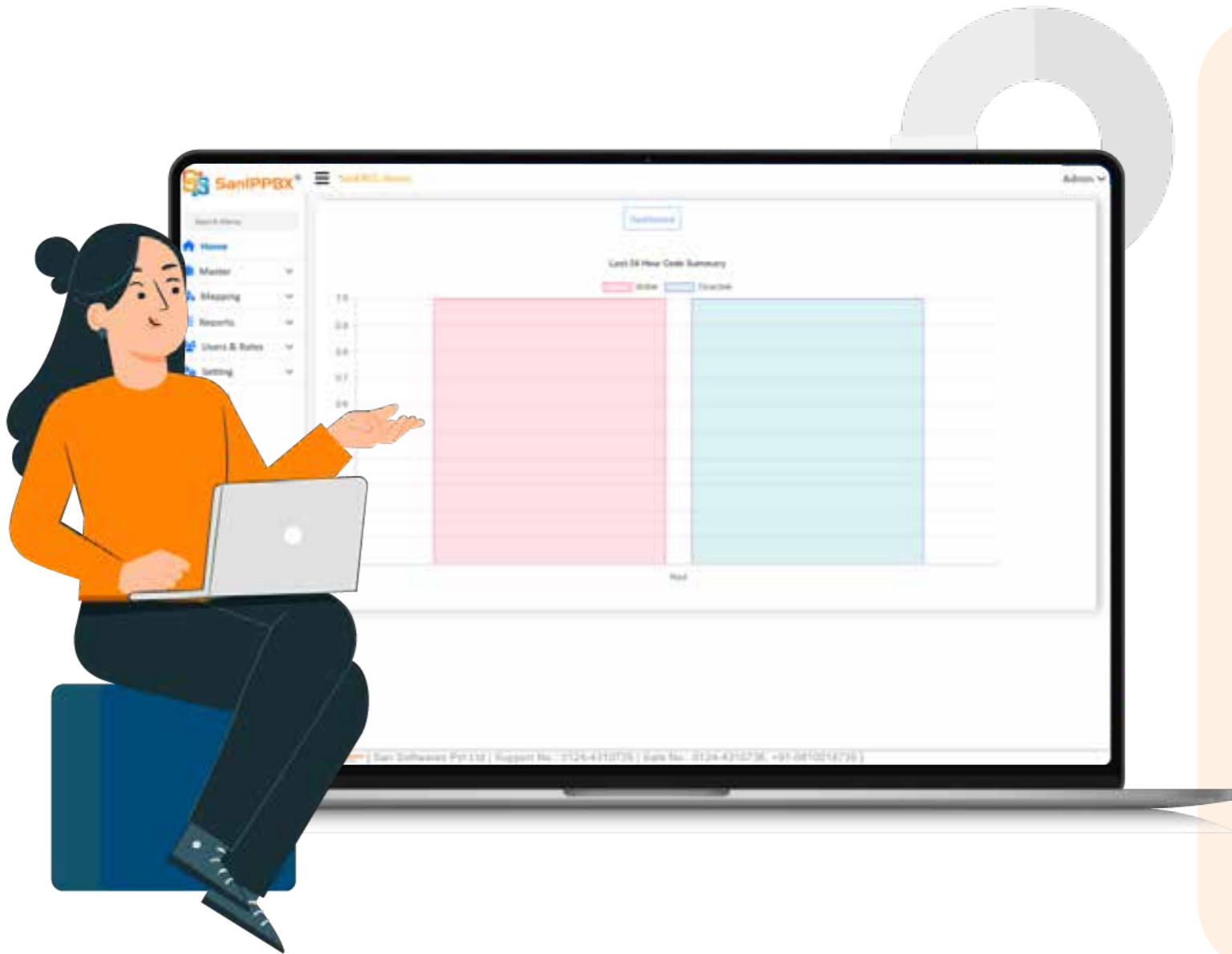


Customer Service



3rd Party CRM Integration





New Features

- ERCC
- Extension Wise Lock
- Block Intercom Call
- Feature Code
- PJSIP

IVR

- Unlimited Tree
- Time Conditions
- Retries Option
- Timeout Limit
- API Calling on DTMF
- Direct Dial



HMS Integration (Hotel Management Software)

- Check In
- Check Out
- Room Status
- Room Shifting
- CDR Integration
- Wakeup Alarm





Conference Bridge (Optional)

- Multiple Conference
- Password Authentication
- Scheduling
- Predefined Conference Members
- Trunk Selection
- Assign Music on Hold Conference Wise
- Welcome Message
- Quite Mode
- Conference Timing
- Open or Dedicated Member List
- Dedicated Caller ID



EMERGENCY RESPONSE

COORDINATION CENTER (ERCC) (Optional)

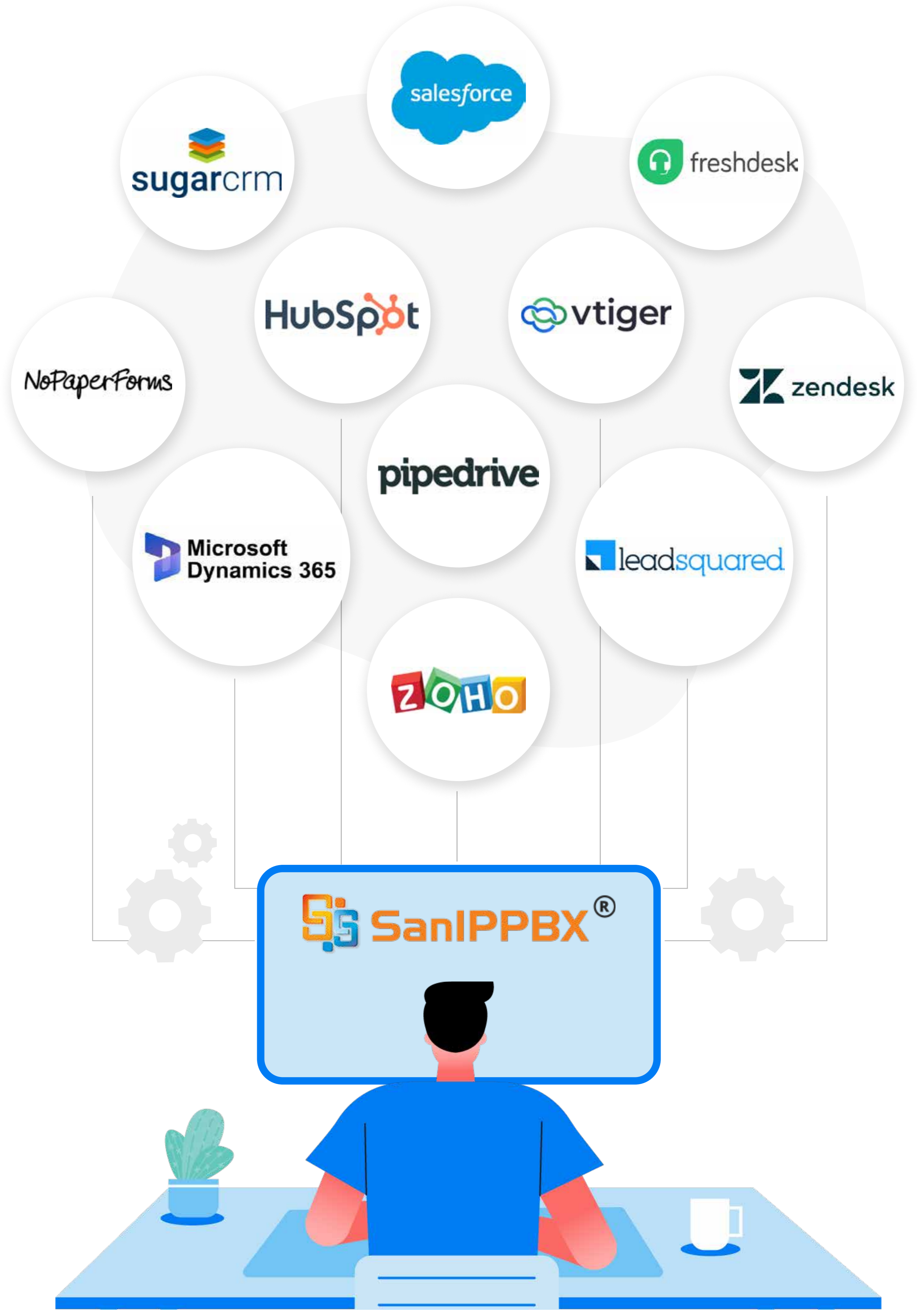
An application to schedule calls to specific department / people for any emergency code.

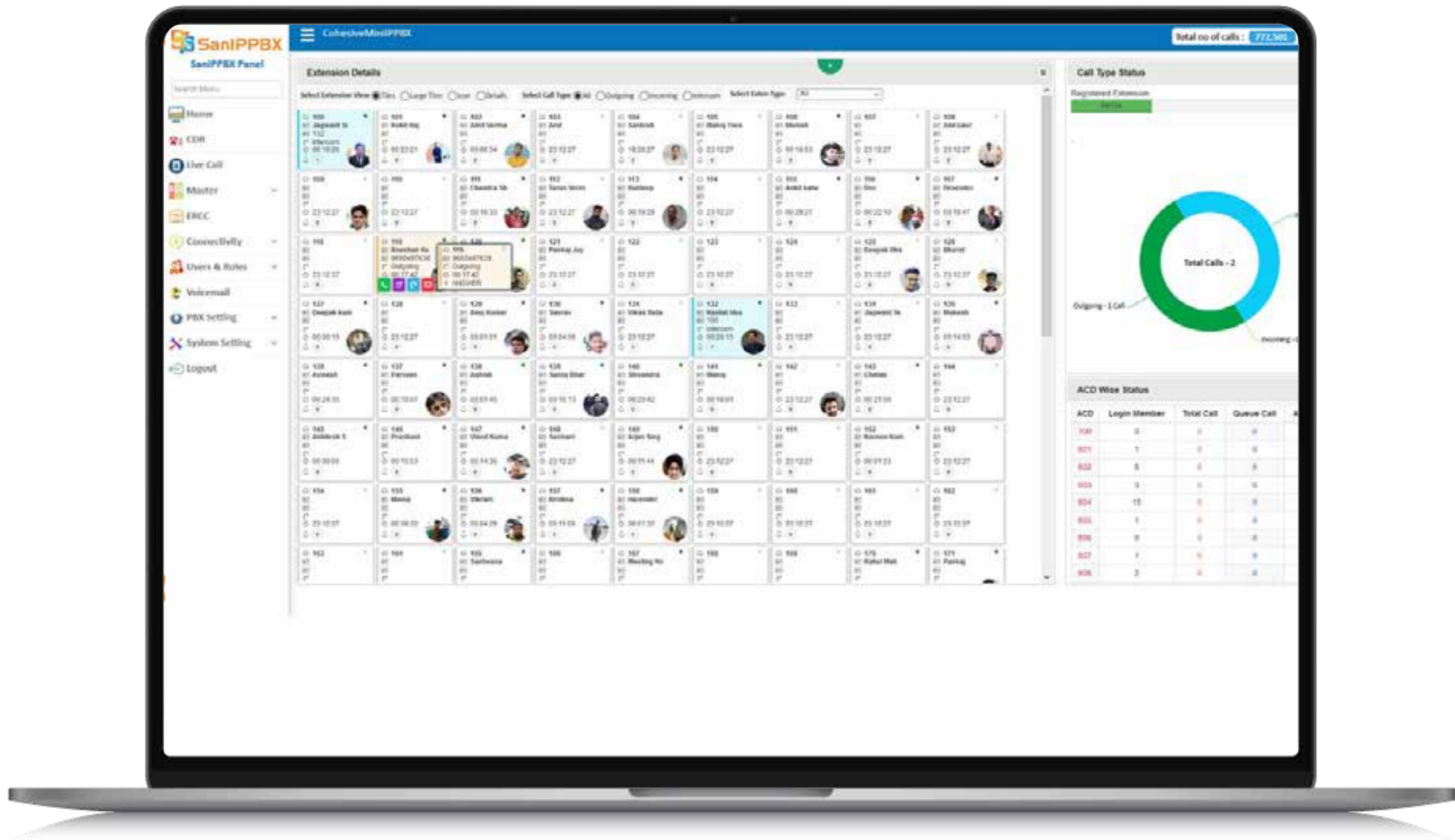


SanERCC - Emergency Response Coordination Center is best Application to schedule calls to specific department / people for any emergency code and can be use in hospitals , Army Cants and Factories.

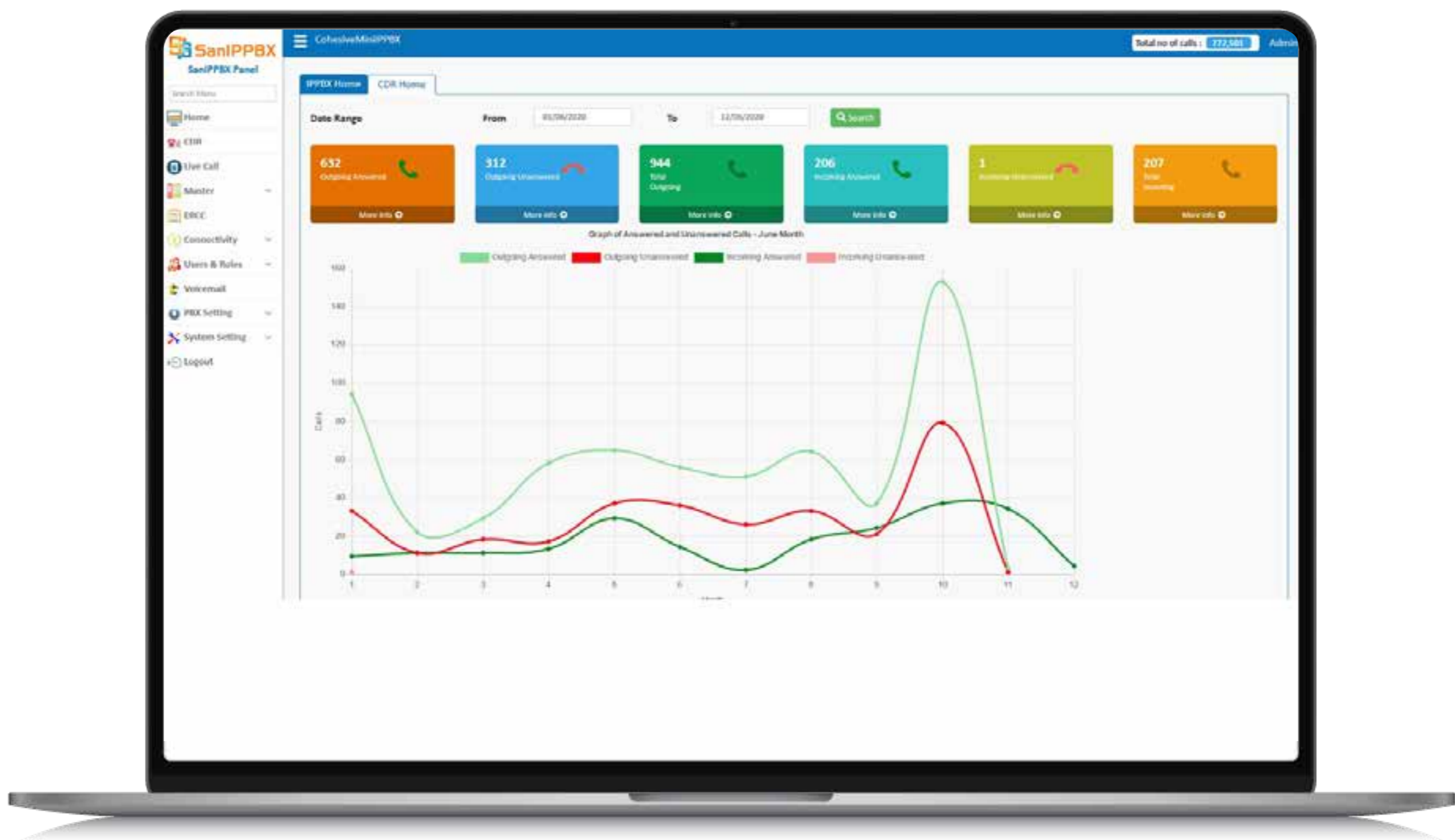


3rd Party Integration



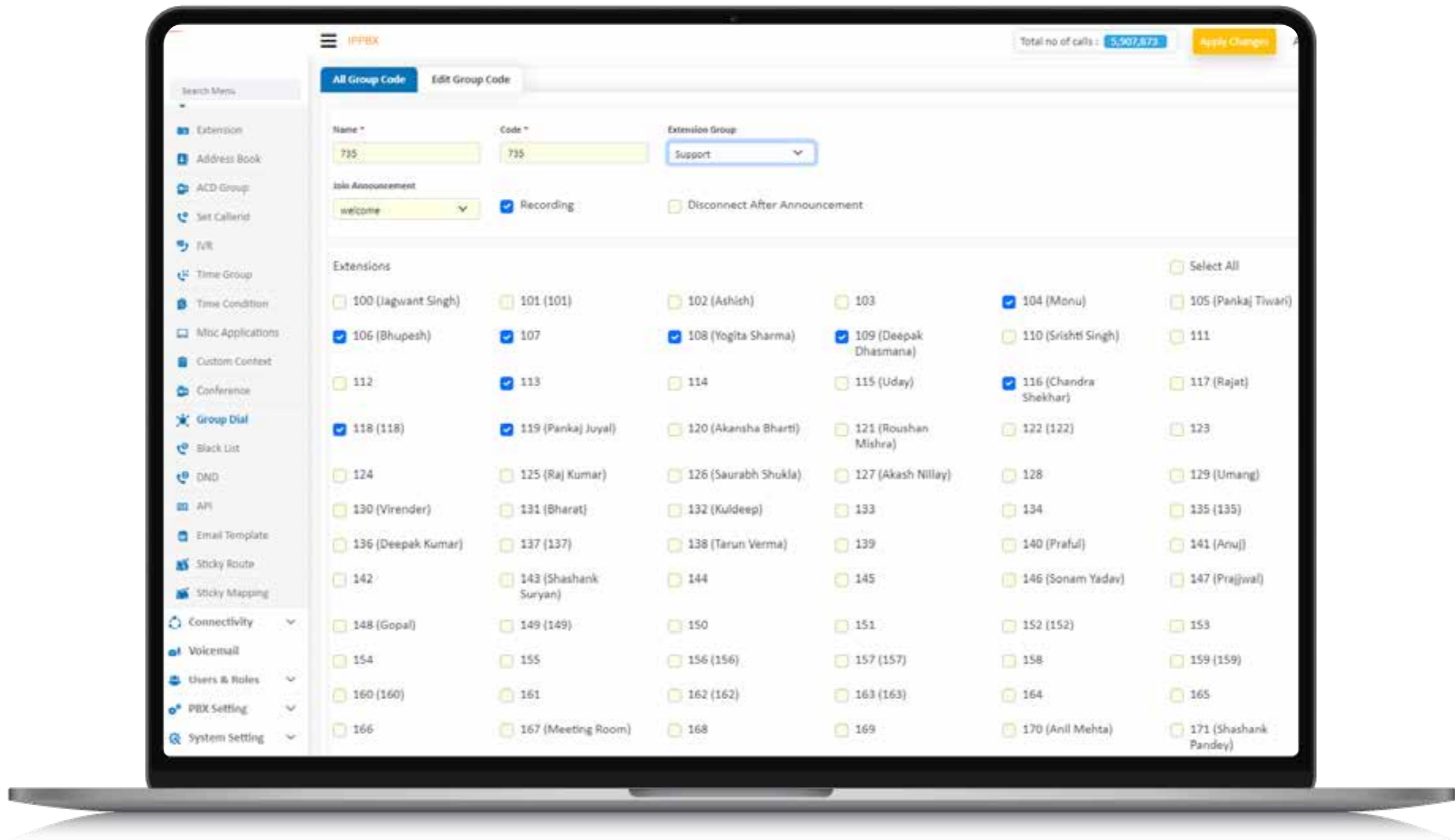


Live Monitoring

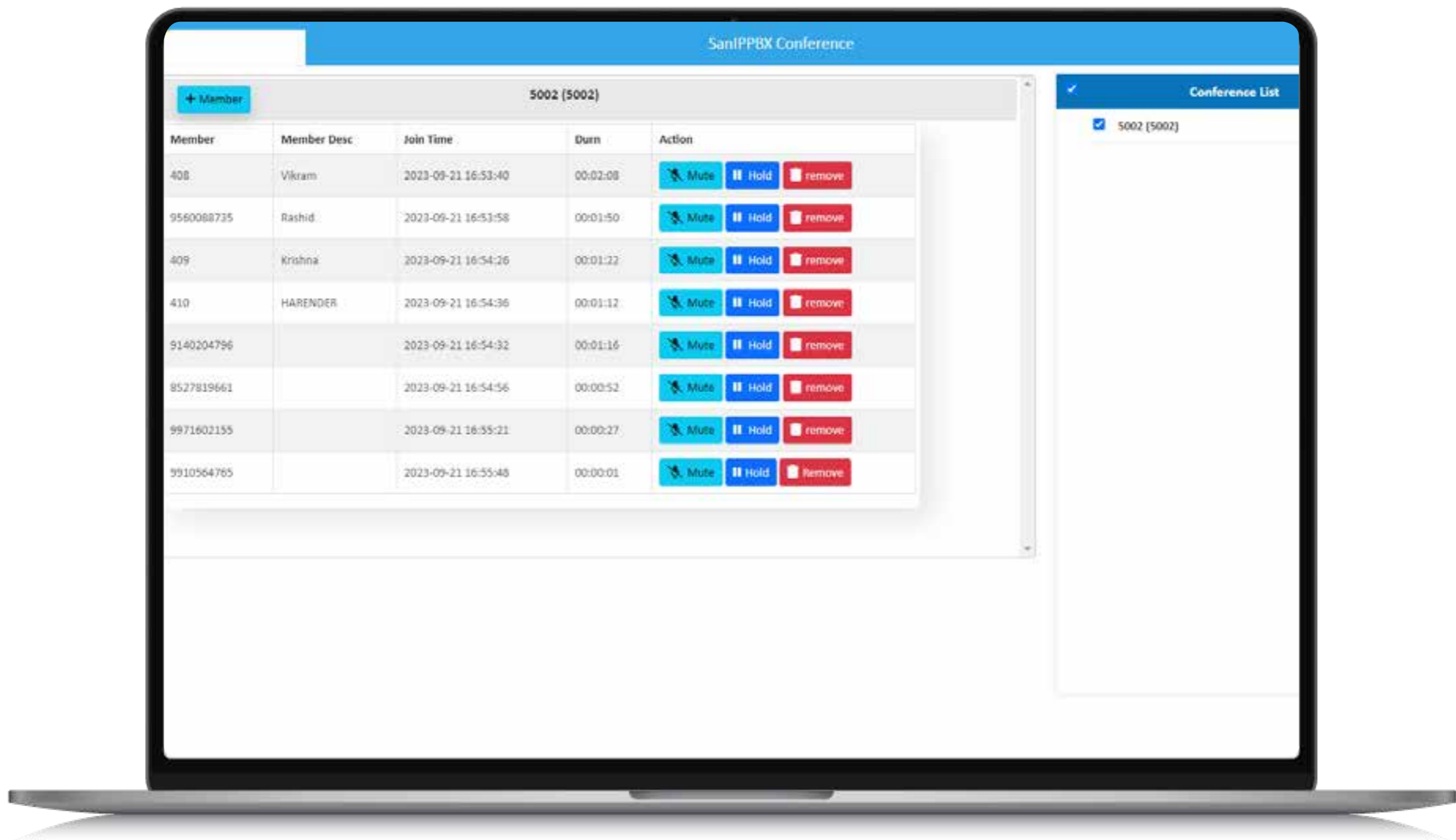


CDR Dashboard





Group Dial



Conference Monitoring



Lets Get Connected



CONTACT US



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Thank you!

