



SAN SOFTWARES[®]
A COMPLETE SOLUTION

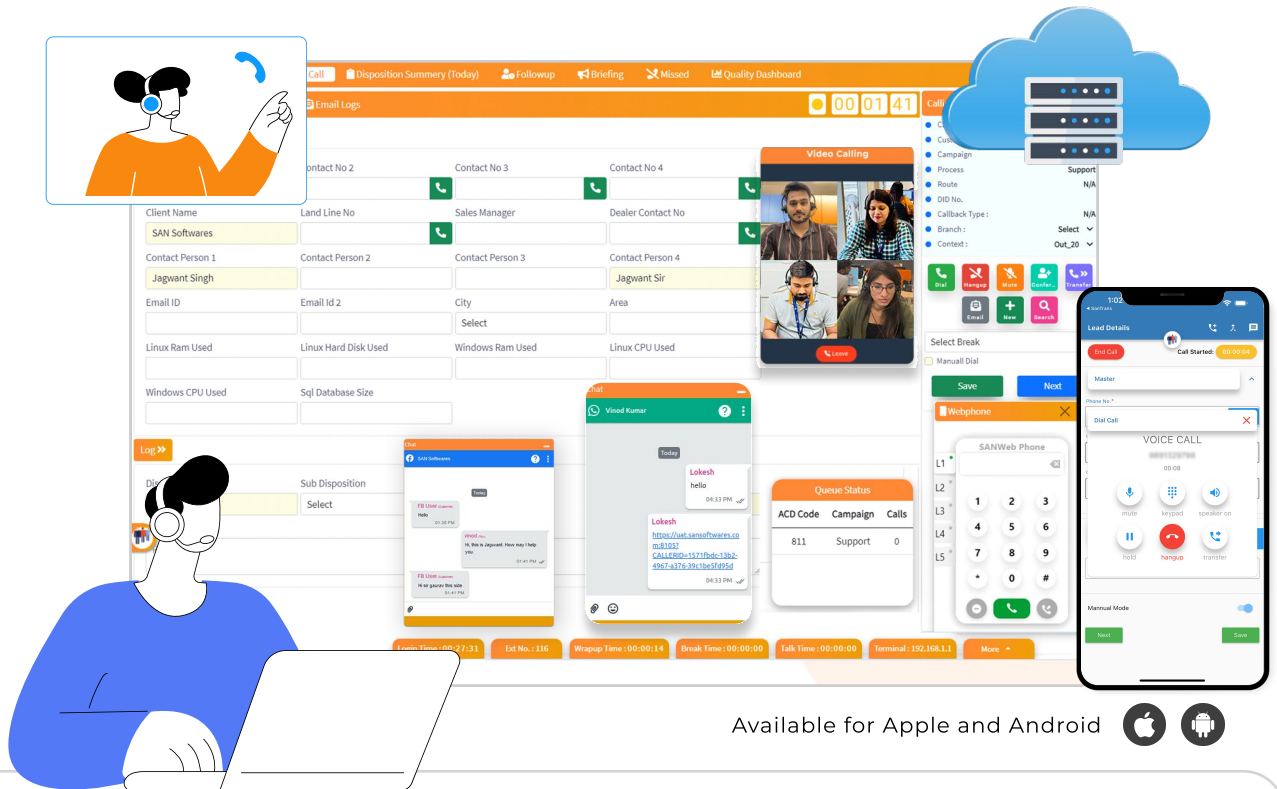



SAN Softwares was founded in the year **2000** to build software solutions for industries to manage their businesses in the desired manner. Over the years, it has become a prominent name amongst the best telecom software development companies.

It offers a wide range of services like Contact Center Solutions with **OMNI Channels** (Facebook, WhatsApp, Twitter, Screen Sharing, Video Calling), Office Telephony, ERP, Ticket Management Software, IVR Bot, IVR, Voice Logger, CTI Integration, WhatsApp Monitoring, Transport management, CRM for Immigration Consultants.



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Available for Apple and Android  

SanCCS

(Complete Hosted / On Premises Call Center Solution)

SanCCS is a comprehensive call center solution designed to meet the diverse needs of businesses, whether they prefer a hosted or on-premises setup. It offers a robust platform for managing inbound and outbound calls, ensuring seamless customer interactions. With features like advanced Call Routing, Real-time Analytics, CRM Integration (Zoho , Salesforce, HubSpot, etc) , and Omni-channel Support, SanCCS empowers businesses to optimize their customer service operations.

Its scalable architecture allows it to adapt to growing business needs, while the choice between hosted and on-premises deployment ensures flexibility, security, and control. SanCCS is the ideal solution for enhancing efficiency and customer satisfaction in any call center environment.



Features



Dialing Modes

(Predictive, Progressive Preview, Manual)



Real Time Analytics And Report



Multilevel IVR



Omni Channel



Quality Module



Video Calling



Seamless Integration



Co-Browsing



WebPhone



Click-To-Call Integration



Automated Call Distribution



Agent Briefing



Live-Monitoring



Missed Call Auto Call Back



TMS Integration

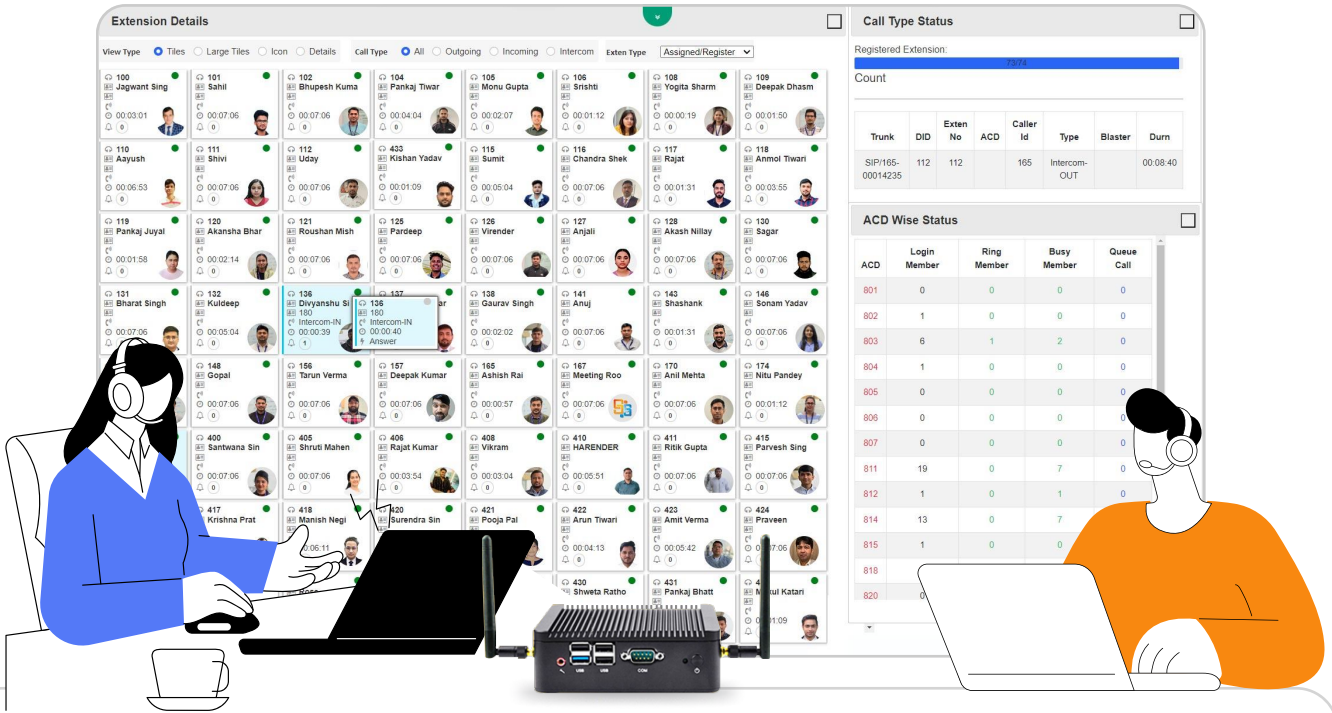


Drag N Drop Screen Designer

CTI Integration



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SanIPPBX (Office Telephony)

Introducing San-IPPBX to connect branches and multi-branches office over internet to establish voice call. San-IPPBX can make inter connectivity of all medium like PRI, analog line, VOIP, GSM etc while using any resources analog phone, IP phone, PC, Laptop, smart phone etc.



Live Call Monitoring



Call Conference



Three-Way Calling



IVR



Group/Extension Pickup



100% Call Recording



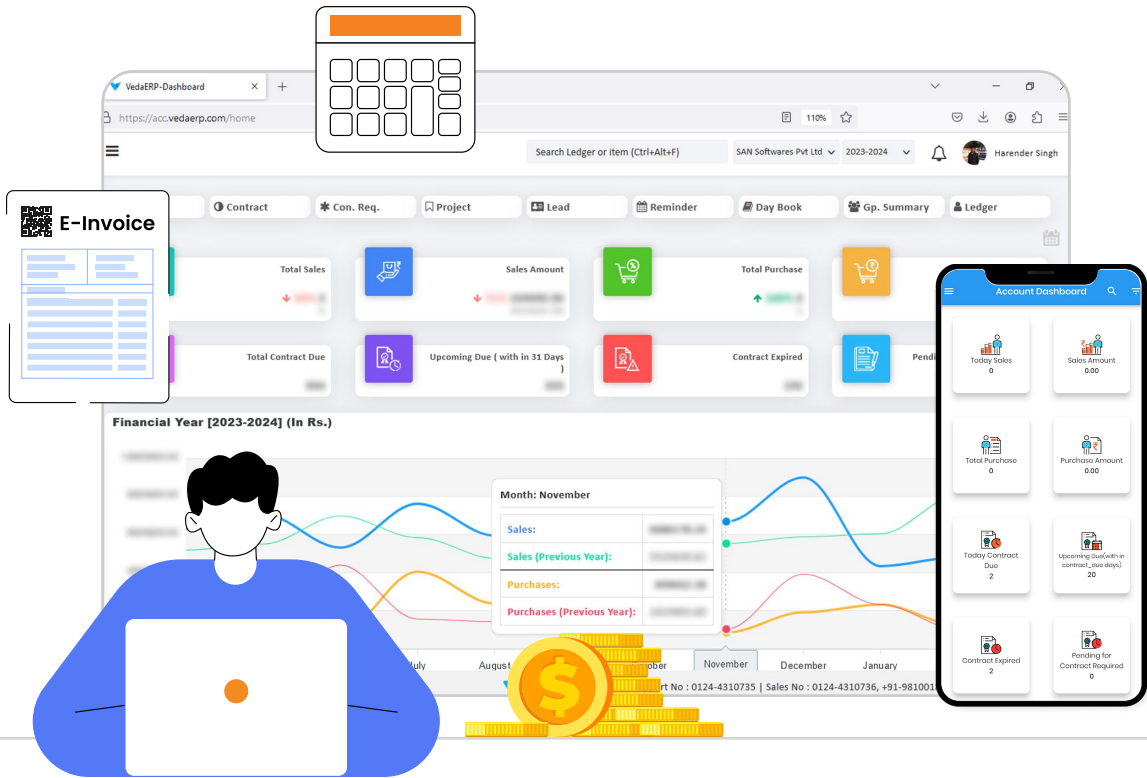
SMS/Email API Integration



CDR Reports



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VedaERP

(LMS & Billing Accounting Software)

Best online Lead Management System, Accounting and Inventory Software.



Lead Management



Purchase Management



Project Management



Inventory Management



Contract Management



GST Report



E-Invoicing



WhatsApp Integration



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SanTMS

(Ticket Management Software)

SanTMS is the best help desk software for Small Business. It streamlines Ticketing System and ticket tools, Customer Service Ticketing System.



Dynamic Fields



Call Center Integration



E-Mail Assigning To Queues



Happy Code



Reopen Ticket



E-Mail Rules

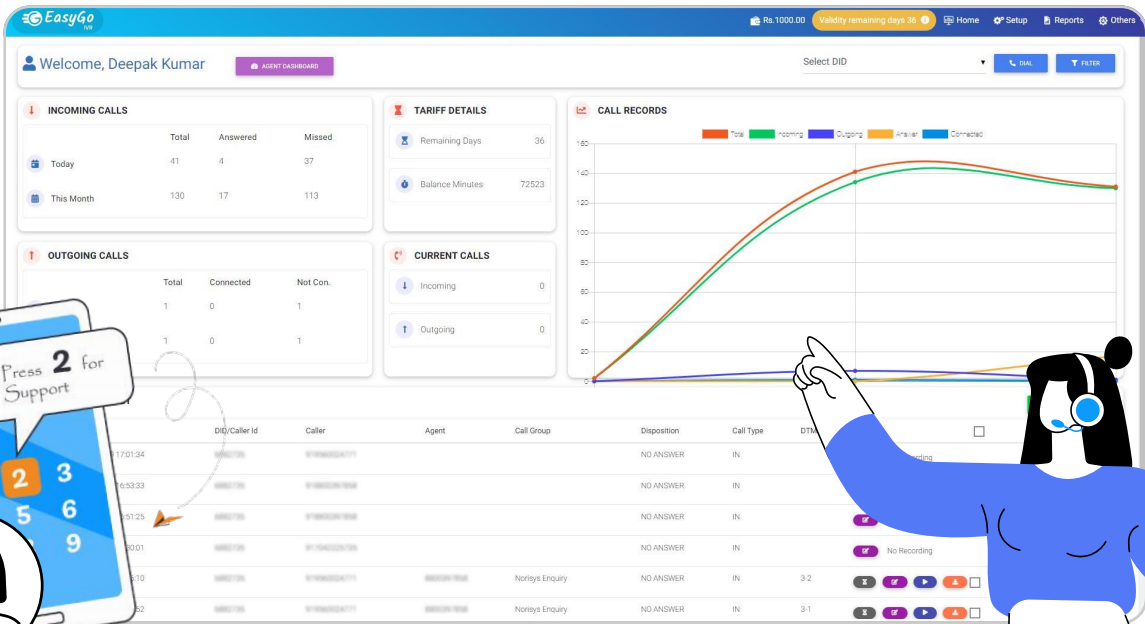


Tickets Creation From Email/API/Call/WhatsApp



Escalation Matrix





EasyGoIVR

(Complete Hosted IVR Solution)

Cloud based service which gives you an easy access for real time call reporting and monitoring of incoming calls and outgoing calls over a period along with graphical representation of number of total calls connected and answered.



IVR System Available 24*7



Customer Agent Mapping



Time Based Call Routing



CDR (Call Detail Records)



Call Tracking



Voice Mail



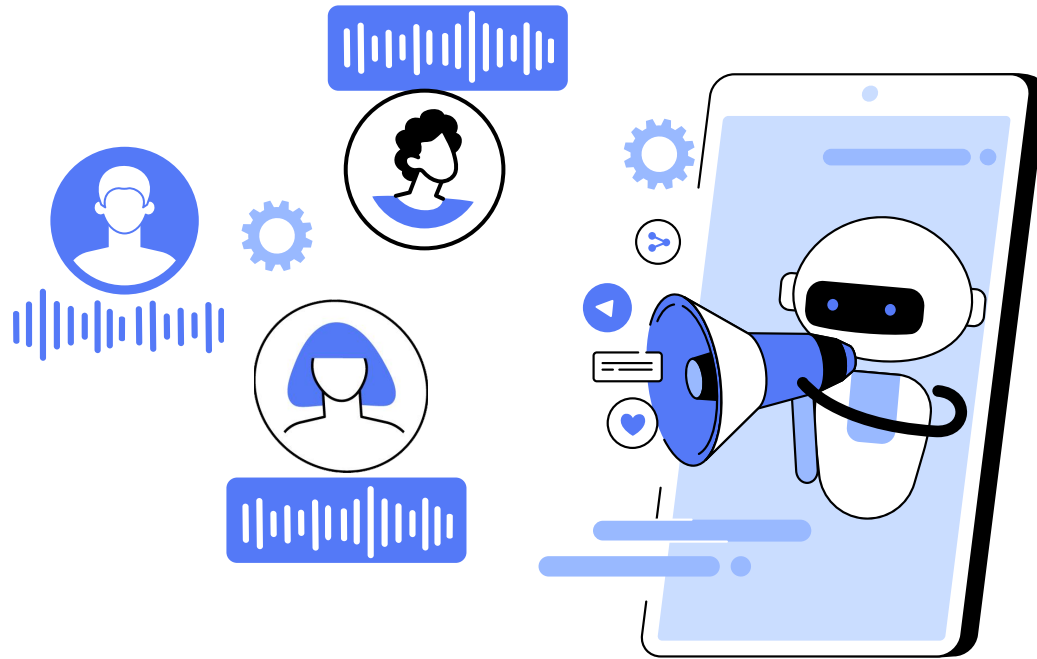
Programmable Extensions With Multi-Level IVR



Push API



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SanOBD **(IVR Blasting)**

Unlock the potential of automated IVR calls with SAN OBD, tailored for entrepreneurs seeking seamless communication solutions.



Prompts In Multiple Languages



Real-Time Messaging



Multi-Line Operational Mode



Backup And Export Files



Call Monitoring



Supports Higher Call Volume



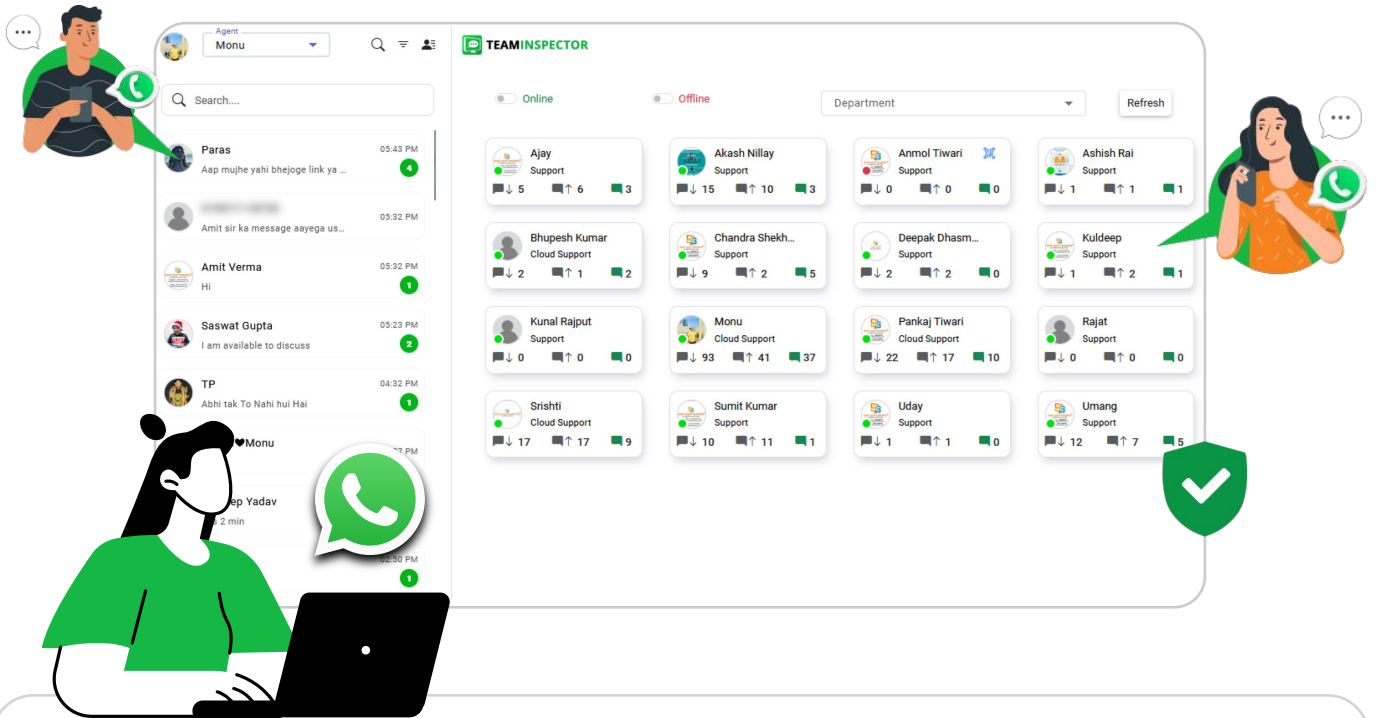
Bulk Capacity Of Sending Voice Messages



Scalable Cloud-Based IVR Solution



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TeamInspector

(WhatsApp Chat Monitoring)

Control your team's WhatsApp management with TeamInspector, the leading WhatsApp monitoring tool for efficient and secure communication.



Cloud-Based
Convenience



Comprehensive
Message Monitoring



View Deleted
Messages



Detailed Agent
Productivity
Reports



Manage Team
Hierarchy



Instant Audit
Capability



User-Wise Department
Permissions



Linked
Employee
Tracking



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WhatsApp Business Bundle

Build your business with solutions that amplify customer interactions, turning everyday conversations into lucrative business opportunities.



WhatsApp
Integration



WhatsApp Verified
Tick



WhatsApp AI
Chatbot



Bulk WhatsApp
Messaging



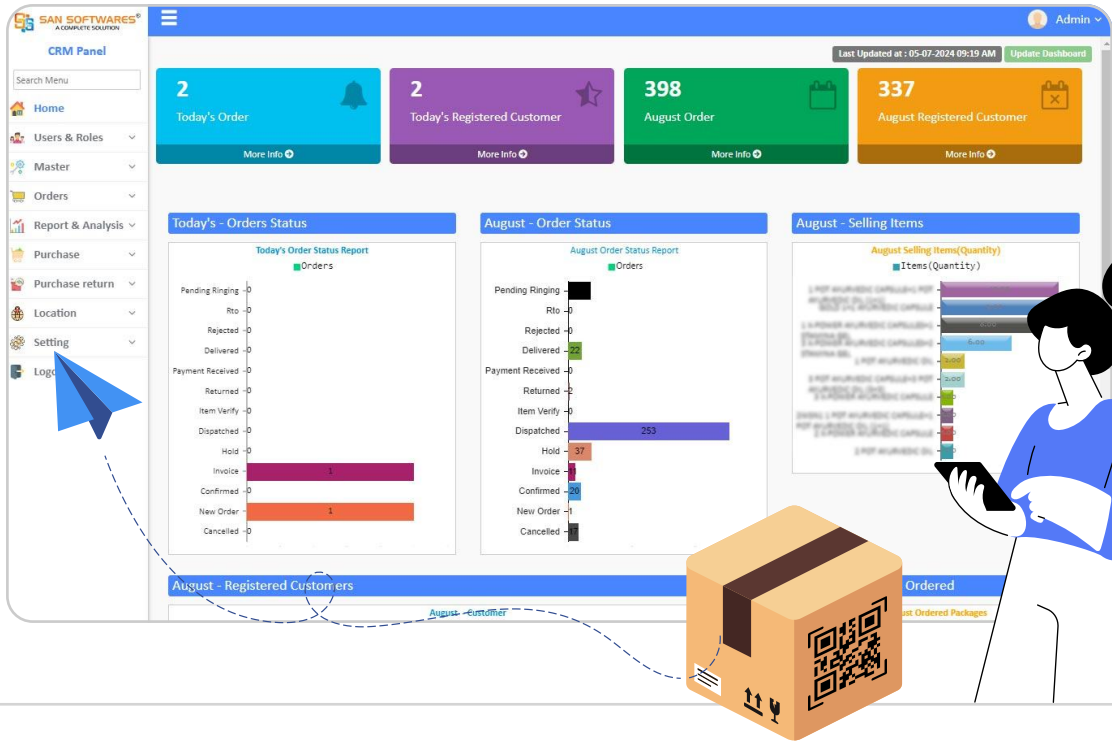
Comprehensive
Campaign Analytics



Conversational
Marketing
Solution



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SanORDO

(Order Management Software)

Managing business operations related to orders for goods or services is crucial for smooth functioning and SanORDO is here to revolutionize your order management process



Courier API
Integration



Bar Code
Printing



Payment Update



SMS/E-Mail
Integration



Invoicing



Inventory
Management



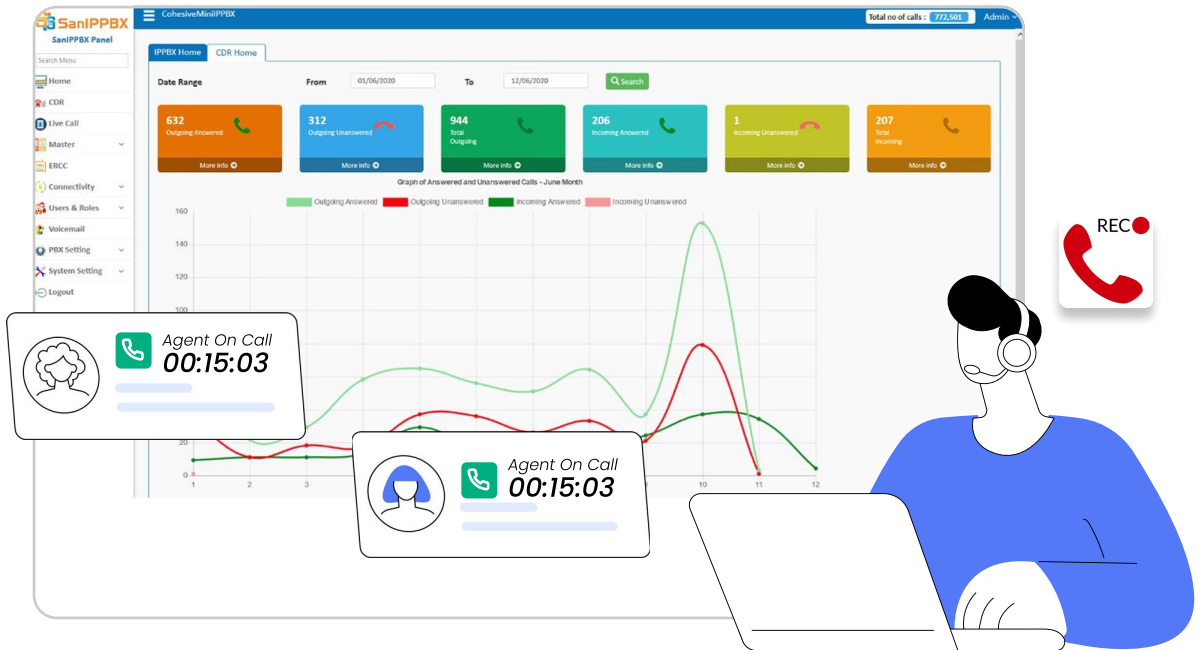
Order Stage
Management



Sticky Dealer
On PIN Code



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SanLogger

(Voice Call Recording Software)

Experience seamless call recording, enhanced productivity, and dispute resolution capabilities with SanLogger



Low Disk Space Occupation



Multi-Platform Compatibility



Versatile Port Options



Real Time Recording



Customizable Call Management



Integrated Play Option

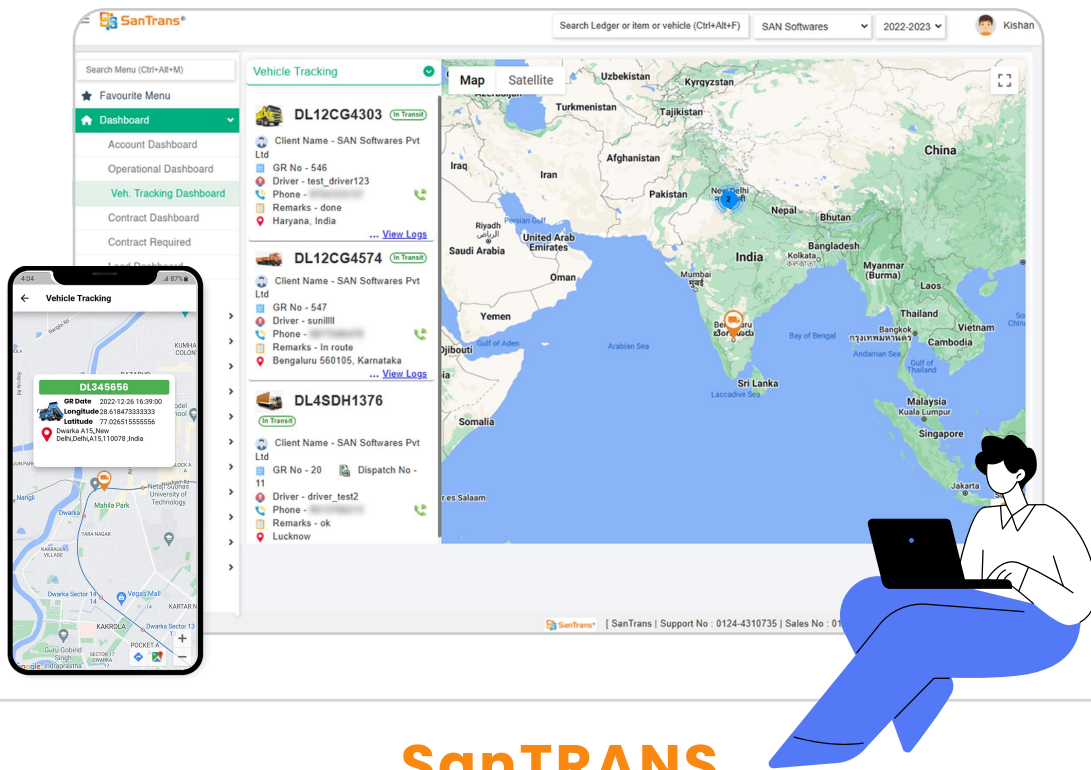


Caller ID Detection



Data Export And Reporting





SanTRANS

(Transport Management Software)

Manages all routine transport transactions such as delivery challan, GR, Route Payment Voucher, Hired Vehicle Billing, Fuel Management etc.



Dispatch Entry



Route Payment Voucher



GR/ Built Entry & Receiving



Client/ Branch Wise Periodical Billing



Lead Management



GPS API Integration

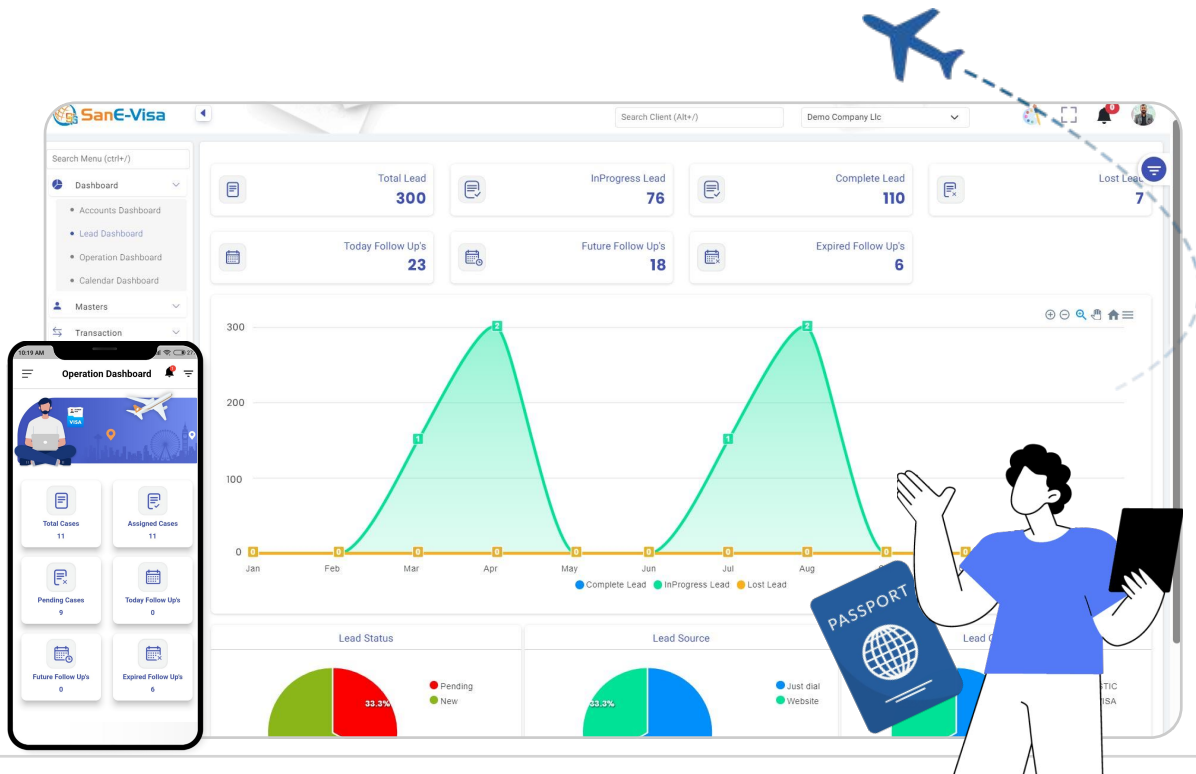


E-Mail/SMS/ WhatsApp Integration



E-Invoice





SanE-Visa

(CRM Software For Immigration Consultants)

Boost Productivity with CRM Software for Immigration consultants. Access a specialized system to manage leads, integrated SMS & email tools, and payment gateways.



Lead Management With CRM



Customer Relationship Management



Manage Operation



Document Management



Fee Structure



Data Reporting And Analytics



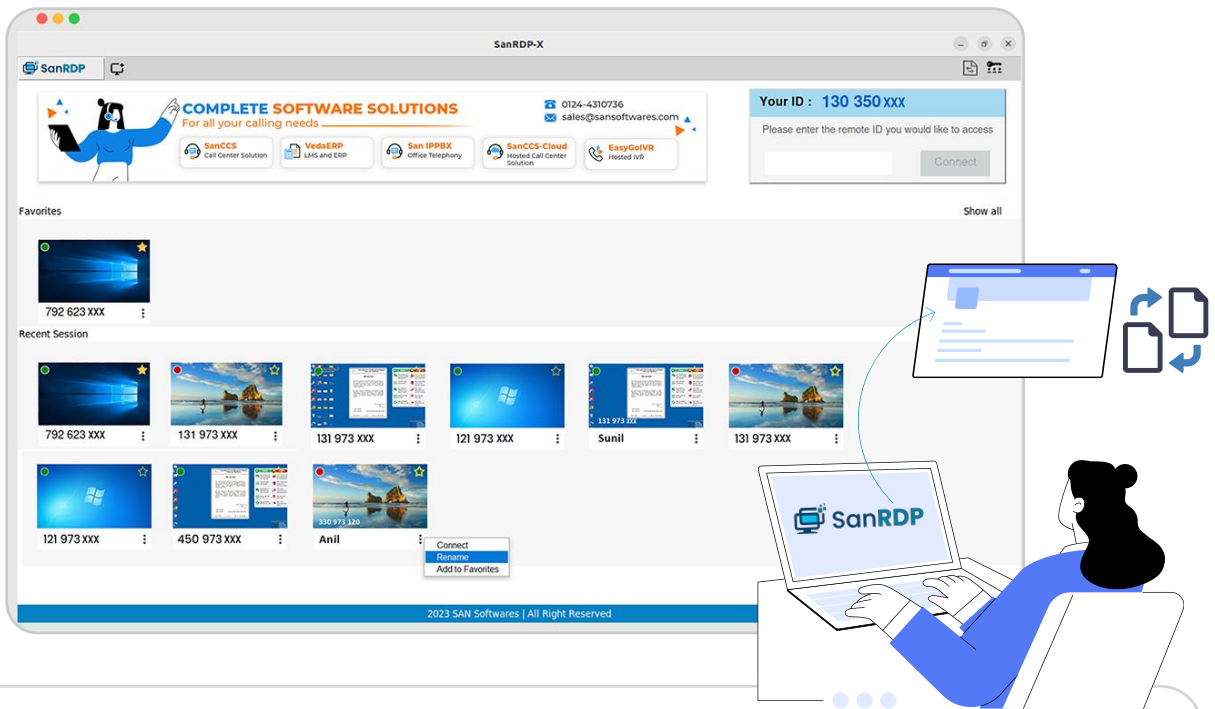
Data Security And Privacy



Invoicing



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SanRDP

(Free Remote Desktop Software)

Experience the convenience of SanRDP, our free remote desktop software designed to enhance productivity and streamline collaboration.



Free For Everyone



Unlimited Remote Desktop Sharing



File Upload/Download From Remote



Remote Desktop History



Identify PC By Name



Select Favorite PC



No Limit Of Concurrent Session



Clipboard Copy/Paste Function



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SanCBS

(Call Billing Software)

Unlock enhanced efficiency and accuracy in telecom billing with SanCBS. Seamlessly capture call data, generate detailed reports, and optimize expenses for improved financial management and customer satisfaction



**Ullly Networking
Support & User
Rights**



**Call Capture
From Exchange
(EPBX)**



**Comprehensive
Call Reports And
Graphs**



**Trunk
Congestion
Analysis**



**Export To Excel
For MIS Reports**



**Agent
Management
Software (AMS)**

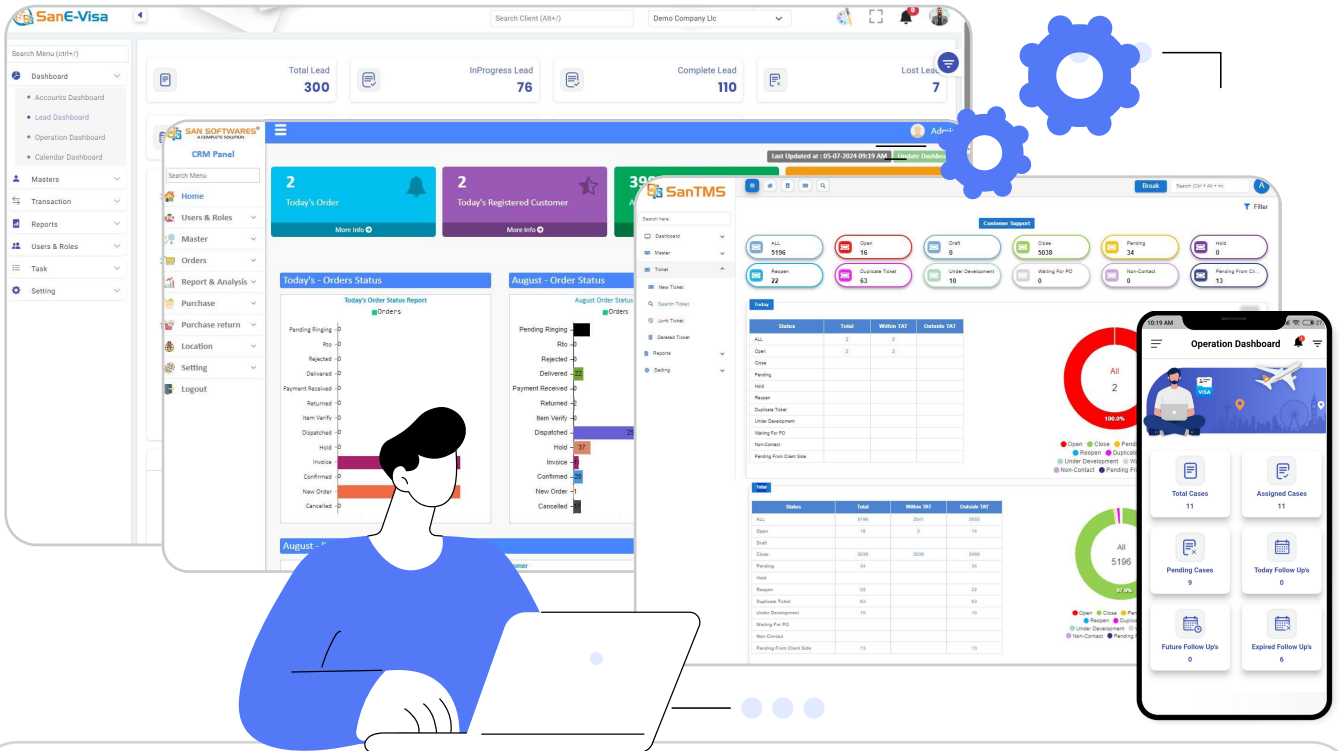


**Voice Logger
Integration**



**Compatible
With Leading
PBX Systems**





Custom Software Development

We develop software that matches your business needs and matches your vision to achieve your goals, We can offer you individualized software solutions on any scale basis because we know how to use the powers of different technologies and integrate them.



Tailored To Your Needs



Ownership Of Intellectual Property



One-Time Investment



Scalability And Flexibility



Enhanced Security



Better Customer Satisfaction



Cost Effective



About Our Company

SAN Softwares was established in the year **2000**, with an aim to develop software solutions for industries to manage their businesses in the desired manner. The company has grown regarding staffing, constant software development, multi-domain solutions, and achieved excellence in all the field they stepped in. Since inception, SAN Softwares has emerged as a global software developer. The company is rapidly growing as a quality player in delivering both inshore and offshore software services. Company offer a customer-centric approach that essentially prioritizes customer satisfaction and engagement.



Our Mission

Here, at SAN Softwares, our team is highly dedicated to creativity, corroborating that we produce high-quality solutions that meet the unique needs of our clients worldwide.

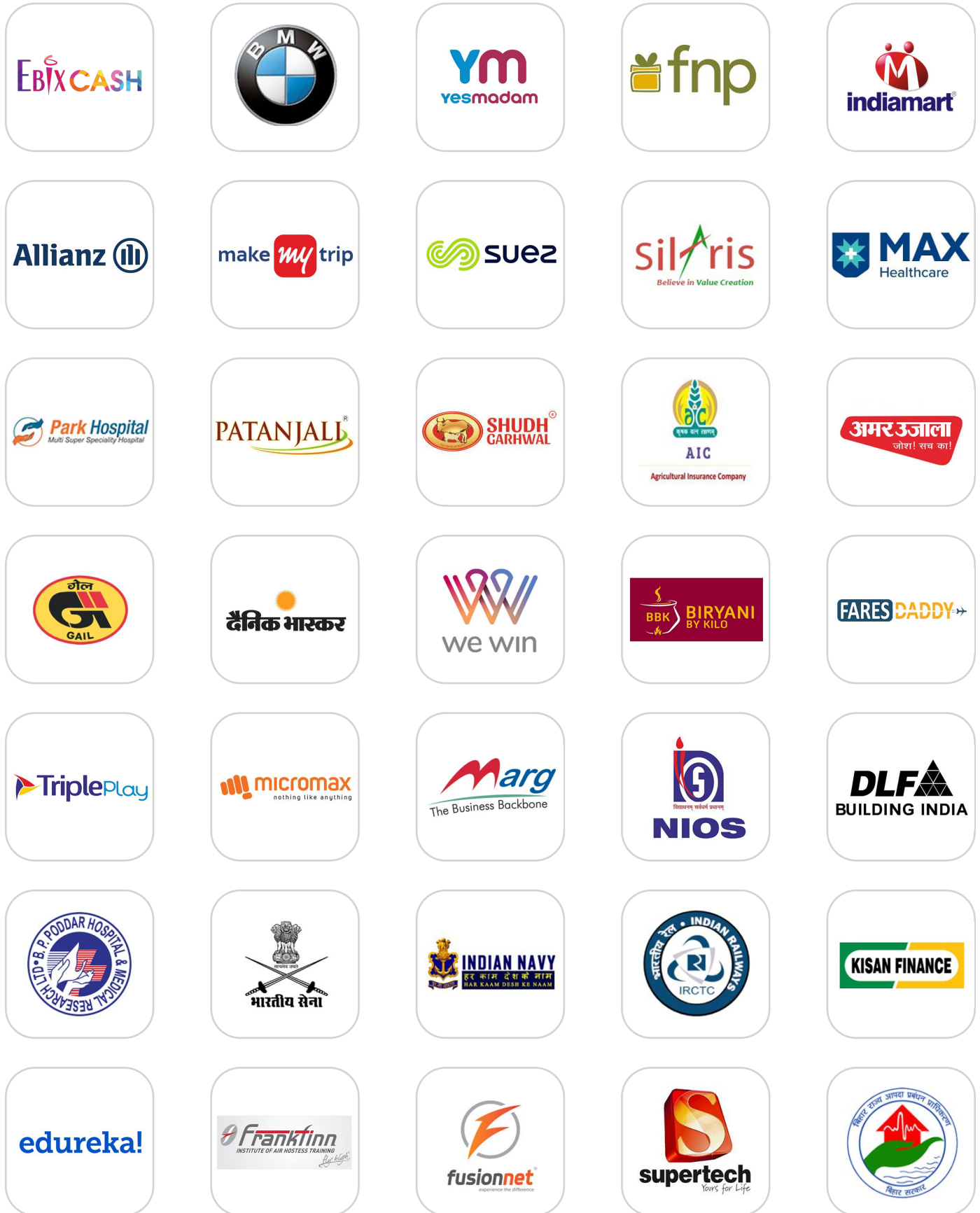


Our Vision

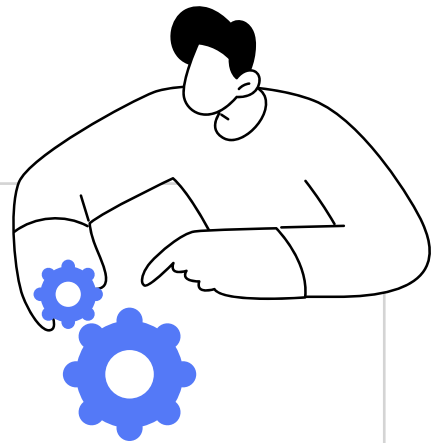
To offer our valued clients impeccable service & consultancy, redefining standards to match customer expectations. Our telecom software fosters collaboration among employees, facilitating seamless interaction and boosting productivity on ongoing projects.



Our Valuable Clients



LET'S GROW YOUR BUSINESS TOGETHER!



Contact Us



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Thank you!
